

Workers' Compensation Consultancy Model



Although liability determination rests with the relevant state insurers, Comcare or Self-Insurer, employers can outsource the management of their workers' compensation functions, including Rehabilitation and Return to Work, to an independent Third Party Claims Specialist. The options in regard to the management of your workers' compensation functions range from tailored services through to a fully outsourced claims model.

Claims Costs Reduction

Employers generally do not have the time, specialist claims resources and expert knowledge across multiple jurisdictions required to manage their workers' compensation and incident reporting. GB currently provides employers with a range of solutions to manage these aspects of their business.

Outsourced Model

The Outsourced Model is tailored to your business needs and includes but is not limited to:

- initial review and lodgement of workplace incidents
- accredited rehab and RTW coordinators
- initial interview with worker
- initial overview with manager / supervisor
- completion and lodgement of necessary claim forms
- calculation of entitlement to compensation (i.e. wages)
- liaison with treating medical providers and employers' Scheme Agent
- lodgement and monitoring of reimbursements
- authorisation and processing of under excess medical expenses
- completion of return to work plans
- monitoring worker for increases in improvement
- authorisation and processing of wage payments.

GB will assume the day to day functions associated with managing your staff injuries and illness and liaise directly with your Scheme Agent.

Benefits

- national jurisdiction experience
- less administrative processes resulting in time savings
- specialist workers' compensation claims capability and industry knowledge
- independent third party
- established rehabilitation, medical and specialist provider networks
- employer focused claims specialist
- employer and insurer claims expertise
- specialised experience with long tail and psychological claims
- reviews, conciliation and common law
- premium advice.

GB's involvement will alleviate the time and resource pressures which necessarily result from work related and non work related injuries. Our proactive management of the entire claims process will ensure the appropriate facilitation of all parties, resulting in reduced claim duration and ultimately reduced costs.

Reduced costs = Reduced premiums

For further information on how Gallagher Bassett can offer the best solution for your organisation, please contact our National Marketing team on [1800 725 342](tel:1800725342).