

# Liability Claims Management



Gallagher Bassett (GB) is a global third party claims administrator specialising in the management of claim portfolios across a diverse range of insurance classes. Gallagher Bassett manage claim programs from below deductible facilities through to complete outsourced environments both in Australia and overseas. Each year GB manages in excess of 5,000 complex liability claims on behalf of government departments, major Australian insurers and major UK syndicates.

Gallagher Bassett has a national team of liability claims specialists. Our team of highly experienced claims managers has been built on individuals from varying backgrounds such as law, corporate and insurance roles to ensure a broad range of experience and knowledge is applied to every claim portfolio.

## Why choose GB

Given our exposure to below deductible facilities, we are particularly conscious of the relationship between the Insured, the Underwriter and the Broker. GB ensures that communication channels are established as soon as we are appointed.

We have a proven track record of reducing the average cost of liability claims for our clients.


One of the most critical aspects of any liability claim is early notification. Our experience has shown a significant link between the early notification and investigation of liability matters and reduced claims costs.

This is the difference between a claim managed by GB and a claim that is simply processed for underwriting or reporting purposes.

## Our results

- Reduction in professional indemnity legal spend in 12-month period from 41% to 22%.
- Reduction in portfolio liabilities on public liability scheme by \$3 million.
- 26% reduction in average life of claim across national liability portfolio.
- Total Incurred Amounts were within 8% of initial reserves on national public liability portfolio.
- In excess of \$2 million identified and recovered within 9 month period across national liability portfolio.
- 82% finalisation rate of run in portfolio within 12 month period.

To find out more about how Gallagher Bassett can offer the best solution for your organisation, please contact us.

 1300 975 609

 [gbtpa@gbtpa.com.au](mailto:gbtpa@gbtpa.com.au)

 [www.gallagherbassett.com.au](http://www.gallagherbassett.com.au)

