

## PLANNING AHEAD HAS NEVER BEEN MORE CRITICAL FOR AN EFFECTIVE CATASTROPHIC EVENT RESPONSE.

Australia's next catastrophic claims event is possibly just around the corner, with two seasons of severe wet weather, bush fires, cyclones and hailstorms often occurring at this time of the year.

The challenges of rapid recruitment and onboarding during a catastrophic event, combined with the impact of a pandemic, work from home preferences and recruitment challenges, make preparation and planning more critical than ever.

At Gallagher Bassett we have over 20 years' experience managing catastrophic claims events on behalf of insurers across Australia and New Zealand.

We offer a range of expert Catastrophic Claims solutions that will bolster your existing capability. Across our business we have a broad talent base of claims expertise from claims team leaders, claims technical experts and claims officers. We can provide a rapid response to escalating and unexpected claims volumes, allowing our clients to focus on their core business.

As a global expert in claims management we have a proven track record of responding quickly to our clients in their time of need. Our claims leaders are experienced in dealing with the challenges of a catastrophic event.

Gallagher Bassett is here to help and respond.

## **GB CAPABILITY**



Support and enhance your catastrophic planning / assist in reducing claim backlogs during past events.



Support insurers with first notification of loss / further information requests or claims reviews.



Allow insurers to maintain a fixed headcount and more effectively control costs.



GB delivers excellent outcomes in terms of customer experience whilst maintaining control on claims cost and leakage.



Rapidly scale across Australia at times of need.

## FOR MORE INFORMATION CONTACT

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