

# Self Insurance and Comcare Services



The management of your state based self insured workers' compensation or SCR Act / Comcare claims is a key success factor for your organisation achieving the best possible outcomes and minimisation of the human and financial cost of workplace injury to your organisation.

## Why Choose GB

- Choosing a provider whose core business is claims management provides tangible benefits to your organisation
- Gallagher Bassett (GB) are a world leader in workers' compensation outsourcing and associated claims services and one of the world's largest third party administrators working in over 130 operational sites globally.
- For current or prospective self insured organisations, GB offer a national team of claims specialists with expertise and experience in both state self insured and SRC Act / Comcare claims management.
- The GB team bring a fresh approach to partnering with your organisation and ensure that we deliver an accountable, outcome driven and customer focused service. We deliver the experience and expertise so you can focus on your core business objectives.

## The GB approach

### It's not what we do it's the way we do it!

GB understands that every organisation is different. We partner with your organisation to understand your core business, culture, risk management and people. The services we deliver are tailored for your organisation via our partnership agreement model and GB are flexible in our approach.

### Our people are our greatest asset.

At GB we ensure that we deliver experienced, trained, quality assessed people who work to ensure that your claims are managed... not processed.

### Account management of your business.

At GB we are very good listeners especially when it comes to our customers. We listen to our customers, communicate clearly and respond quickly to solve any problems or potential problems that may arise.

We pride ourselves on delivering rigorous and efficient internal controls to ensure we meet and exceed your expectations on claim outcomes.

GB are flexible and will work with other providers or consultants whom you have engaged in the self insurance equation.

At the end of the day it's about your organisational needs and getting the best outcome.

Consistent delivery of a range of self insurance services inclusive but not limited to:

- claims and injury management audit
- partial or full outsourcing
- OHS services
- strategic planning and transition management
- complete system management and data reporting (both internal and regulatory).

## Your benefits

Delivering on expectations and promises.

- optimum financial benefits for your self insurance through claims management outcomes
- customer service excellence that is responsive and continuously tailored to your people and business needs
- partnering with your organisation to assist in the achievement of strategic goals and key performance indicators.

For more information about how Gallagher Bassett can offer the best solution for your organisation, please contact us.



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We manage claims... better