

myGB



EXTRAS

GuideLine

Injury Assistance Hotline



**24/7 early intervention services
for workplace injuries**



**Reduction in premium, claims
durations and costs**



**Meaningful and competitive
employee benefit**





Telehealth service providing your employees with 24/7 access to triage health professionals to assess, report and provide treatment advice following an injury, illness or incident.

About GuideLine

GB's GuideLine service provides your employees with 24/7 access to triage health professionals to assess, report and provide treatment advice following an injury, illness or incident.

When an injury occurs at your work site, your injured workers can contact our free call hotline, your employee receives immediate medical advice from a qualified injury management advisor, and your workplace injuries are accurately recorded, notified and treated.

GuideLine is proven to reduce workers' compensation claims by providing every possible support to mitigate the impact and expedite recovery when an injury occurs.

Why choose GuideLine?

- ✓ Immediate medical advice for your injured workers
- ✓ Delivery of early intervention services including: incident notification, reporting and treatment advice
- ✓ Immediate referral if required to our approved medical provider network of qualified Doctors, Physios etc.
- ✓ Mitigates the severity of injuries to reduce claims durations and costs
- ✓ A meaningful and competitive employee benefit
- ✓ Easy to set up, communicate and launch

GuideLine Notifications

- Immediate injury notifications via email
- Includes incident and injury details and treatment plan
- Colour coded capacity
- Includes RTW recommendations
- Updated notifications sent to manager daily
- Escalation to WHS Investigators if Notifiable to regulator
- Final handover notification

Top banner is colour coded to indicate capacity



Joe Bloggs is fit for modified duties/full hours from 04/Jan/2016 to 05/Jan/2016

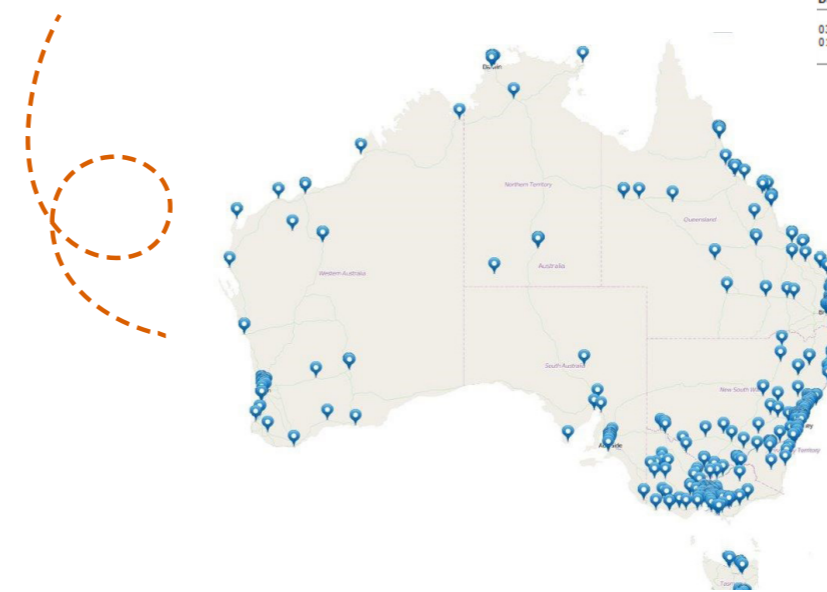
Case ID:	UHG21897
Date/Time of Incident:	02/Jan/2016 08:30 AM
Injured Employee:	Joe Bloggs
Staff Number:	123123
Employee Phone Number:	+61404 012 345
Division:	Operations
Department:	ABC
Occupation:	Forklift Driver
Base Location:	Sydney
Description of Incident:	Was loading a truck using a forklift and notice a box about to fall (off truck) and jump out of the forklift to catch it. The forklift hand brake was not engaged and rolled into Joe wedged him between the trunk and hydrolic ram of the front of the forklift.
Description Injury:	Lower limb superficial crush injury - musculoskeletal trauma
Reported symptoms:	Dull Ache in lower limb - bilateral (just above knee - just below hip)
Provisional Diagnosis:	Crush injury - musculoskeletal trauma to lateral thigh (bilaterally)
Current Work Capacity:	Fit for Modified Duties/Full Hours
From:	04/Jan/2016
To:	05/Jan/2016
Current Work Restrictions:	Limit excessive standing and walking upstairs, no lifting over 5kg
Barriers in RTW Identified:	Ongoing pain and restricted movement in legs
Likely to be a W/C Claim:	Yes

Referrals:	Date / Time	Provider	Doctor	Capacity	From	To	Restrictions
	03/Jan/2016 01:00 PM	Chatswood Medical Centre	Network	Fit for Modified Duties/Full Hours	04/Jan/2016	10/Jan/2016	Limit excessive standing and walking upstairs, no lifting over 5kg

Immediate medical advice for your injured workers, anywhere, anytime.

- Tele-doctor Consultant
- Confirmation of Work Capacity
- Priority Treatment Appointments
- Teleconference with Leader
- Internal Escalations if Notifiable Condition
- Coordination of Treatment

Australia's largest network of health providers at your fingertips.



GuideLine Network

- General Practitioners
- Physiotherapists
- Occupational Medicine
- Priority appointments
- Governed by Service Level Agreements
- Key Performance Metrics

Affordable Call Bundle Packages

\$599 inc GST
3 Call Bundle

\$1,299 inc GST
8 Call Bundle



1300 150 756



mygb@gbtpa.com.au



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