



GuideLine

Injury Assistance Hotline



**24/7 early intervention
services for workplace injuries**



**Reduction in premium,
claims durations and costs**



**Meaningful and competitive
employee benefit**

About Guideline

GB's GuideLine service provides your employees with 24/7 access to triage health professionals to assess, report and provide treatment advice following an injury, illness or incident.

When an injury occurs at your work site, your injured workers can contact our free call hotline, your employee receives immediate medical advice from a qualified injury management advisor, and your workplace injuries are accurately recorded, notified and treated.

GuideLine is proven to reduce workers' compensation claims by providing every possible support to mitigate the impact and expedite recovery when an injury occurs.

Why choose Guideline?

- ✓ Immediate medical advice for your injured workers
- ✓ Delivery of early intervention services including: incident notification, reporting and treatment advice
- ✓ Immediate referral if required to our approved medical provider network of qualified Doctors, Physios etc.
- ✓ Mitigates the severity of injuries to reduce claims durations and costs
- ✓ A meaningful and competitive employee benefit
- ✓ Easy to set up, communicate and launch

To find out more about GuideLine contact one of our myGB consultants using the contact details below.



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GUIDE. GUARD. GO BEYOND.

GuideLine in action

Case study: aged care provider

A national aged care provider was struggling with the cost and frequency of injuries. Within the first nine months of using GuideLine they experienced the following improvements.

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Of the 2,325 injured workers who have called GuideLine, only 7% have converted to a workers compensation claim, significantly reducing our numbers.

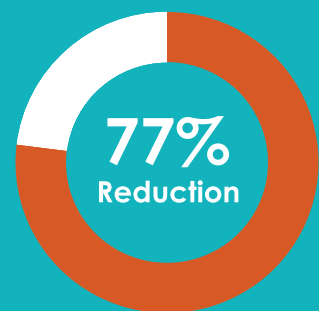
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**Return to Work Coordinator
National Aged Care Provider**

4 x ROI

over 9 month period for
National Aged Care Provider.

Average Days Time Lost



in avg. days time lost. 39 days pre GuideLine
to 9 days post GuideLine.

Average Weekly Comp

63%

reduction in avg. weekly comp. \$3,233 pre
GuideLine to \$1,194 post GuideLine.

Average Medical Costs



in avg. medical costs. \$2,406 pre GuideLine
to \$898 post GuideLine