

AFTER YOU LODGE A CLAIM

We know being injured can make things stressful, Gallagher Bassett is here to guide you each step of the way.

Gallagher Bassett will:

- Notify you when the claim has been received.
- Contact you within three business days of receiving your claim.
- Request your bank details to reimburse you for your first appointment with a medical practitioner.

Claim decisions

There are three decisions that can be made within 10 days of your claim lodgment.

Accept Liability

Upon acceptance of your claim, you may be entitled to:

- Reasonable costs for medical and allied health treatment;
- Weekly benefits if you lose income or require time off work;
- A lump sum payment if you have a permanent impairment.

Dispute Liability

You will be formally advised in writing for the reasons your claim has been disputed, you will be provided information on your rights of appeal.

Defer Liability

The deferral period is up to 56 days from the date of the decision. During this time, you are entitled to:

- Reasonable costs for medical and allied health treatment
- Weekly benefits if you lose income or require time off work

To contact Gallagher Bassett

1800 931 035
NTReturnToWork@gbtpa.com.au
<http://ntg.gallagherbassett.com.au>

To find more about your rights and obligations as an injured worker, visit workers compensation at www.worksafe.nt.gov.au or call NT Worksafe on **1800 250 713**

