

SELF INSURANCE

Our self-insured experience spans more than 15 years, and in this time our team has managed over 30 licence implementations, applications and variations for Australian corporations and government entities.

GB is also one of only two providers approved by Comcare for the management of claims as part of the Federal Comcare Scheme. We are also the sole provider of workers' compensation claims for the Northern Territory Government and Norfolk Island community scheme.

We support each business by developing a unique understanding of your organisation and developing key performance measures which establish the framework for our commitment. We recognise that a one-size-fits-all approach does not always achieve the best outcomes. Rather, our approach is to use our model as a starting point for developing an operating model that is truly client-centric, and will meet your specific requirements.

We consistently demonstrate our ability to deliver self insurance services aligned to our clients' business goals, culture and optimal claims outcomes.

We achieve this through:



Genuine partnership providing the solutions to drive optimal performance.



Advanced analytical reporting and dashboards to improve decision-making by through data capture, identifying trends and applying strategies that reduce liabilities.



An experienced, mature team of capable case managers and client services providing proactive, strategic advice and license support.

NT

Northern Territory Government

WA

GFG Alliance

COMCARE

Australian Tax Office
Australian Federal Police
Novartis
Visionstream
Norfolk Island

SA

SMR
Mitsubishi
Bridgestone
GFG Alliance
Ventia

QLD

The Star
Healius
GFG Alliance
Ventia

NSW

Coca Cola Amatil
The Star
Opal Aged Care
Ausgrid
GFG Alliance
Ventia
Life Without Barriers

VIC

AMCOR
RACV
OPAL
Packaging
GFG Alliance

2,500 CLAIMS
PER ANNUM



GALLAGHER BASSETT

GUIDE. GUARD. GO BEYOND.

STRATEGIC CLAIMS & PORTFOLIO MANAGEMENT

Our claims approach underscores our strategic aim of delivering superior outcomes, through investing in new personal injury technologies, while simultaneously focusing on more personalised customer service.

GB's approach, which draws on much of our work as a signatory to the Health Benefits of Good Work Board, includes a claims model which extends beyond the traditional 'bookends' of claims management to deliver prevention services pre-injury and 'quality of life' support post-claim.

Operationally, GB's core claims management processes reinforce best practice through the following elements:



LIABILITY - Ensuring that all liability decisions are soundly based and leveraged via the relevant legislation.



MEDICAL MANAGEMENT - Continual monitoring and management of treatment providers to ensure that the injured worker's treatment regime meets the measure of reasonable and necessary, and is contributing to the injured worker's return to work.



RETURN TO WORK SUPPORT - Working closely with clients to help their injured workers to remain or return to work in a safe and sustainable manner.



COST MANAGEMENT - A correlation between cost and outcomes that incorporates efficient controls, but also recommends spend where the evidence demonstrates a return on investment.



GOVERNANCE - Meeting audit obligations, managing risk and providing clients with measurable confidence that it is 100% compliant with the regulators' reporting requirements.

FOR MORE INFORMATION:

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